

# Scooter and Powerchair Insurance and Warranty

Insurance  
includes  
24/7 National  
Breakdown  
Recovery



Mark Bates Ltd

THE HOME OF PREMIER CARE



Premier  
Care insurance  
protects you,  
your equipment  
and those  
around you

# Insurance for more than just your equipment

Even the most careful of drivers can fall victim to circumstances out of their control. Our mobility insurance policy is specifically designed to give you peace of mind and keep you mobile.

“The person I spoke to ticked all of the boxes. It was so nice to speak to a person and not a machine.”

## Our cover includes

- ✓ **Public Liability (up to £5 million available)**  
Protecting you from compensation claims if you have an accident causing injury to other people or their property.
- ✓ **24/7 National Breakdown Recovery**  
Our specialist team are available 24 hours a day on a free phone number. One call will get both you and your equipment home if you are ever stranded.
- ✓ **Accidental Damage**  
Including damage by fire, storm and flood.
- ✓ **Theft & Vandalism**  
Your vehicle will be repaired quickly or replaced.
- ✓ **90 Day Worldwide Cover *including baggage handling***  
Feel safe abroad with cover for your equipment while you are away on holiday.
- ✓ **No Excess**  
We don't require any contribution to a claim where other insurance policies might.



# Why Mark Bates Ltd?

Our long established history in providing specialist insurance and warranty speaks for itself. We pride ourselves on our excellent customer care team who are on hand to help and support you.

The Premier Care insurance and warranty range provides not only essential cover for your equipment, but it also protects you against claims from third parties, which are ever increasing in today's society.

## Our promise to you!

Our experienced team of advisors are available to talk to you six days a week, answering any queries you may have. You can rest assured that all claims are dealt with personally by a dedicated team at our head office in Lincolnshire.



**Mark Bates**  
*Managing  
Director*

“Thank you so much for all your help and support, you and all the staff that I have dealt with have given me outstanding customer service.”

# Premier Care Warranty

Premier Care also provides market leading warranties for new and used mobility scooters and powerchairs. If you need repairs to your vehicle after your manufacturer's warranty has expired you could be left with some expensive bills. Our market leading warranty for vehicles up to £5,000 are designed to ensure you are mobile again as soon as possible.

“The staff have been nothing short of exemplary in dealing with my claims promptly and efficiently.”

## Best Warranty

Our warranty ensures that you are covered for:

- ✓ **Mechanical and electrical breakdown**
- ✓ **The full cost of parts, callout and labour**
- ✓ **No excess**



A photograph of two men in a park. One man is seated on a blue mobility scooter, wearing a white shirt, blue pants, and a blue cap. The other man is standing next to him, wearing a dark blue polo shirt, light-colored trousers, and a brown flat cap. They are both looking towards a body of water surrounded by green trees and grass. A green circular graphic is overlaid on the top right of the image, containing white text.

Specialist  
cover for users  
of mobility  
scooters and  
powerchairs

# Insurance Including 24/7 Breakdown Recovery

We are passionate about keeping the elderly and disabled mobile, so have designed our Premier Care range of policies to do just that. We fully appreciate the importance of helping you quickly and efficiently, getting you mobile again as soon as possible.

	Standard	Plus
Personal liability	£2 million	£5 million
24/7 National breakdown recovery	Standard	Full
Accidental damage, fire, storm and flood	✓	✓
Theft & Vandalism (including theft from car or locked communal area)	✓	✓
90 days world-wide cover	✓	✓
Baggage handling & In-flight cover	✓	✓
No excess	✓	✓
No claims bonus	✓	✓
Loss of keys	✓	✓
Fully transferable policy	✓	✓
New for old replacement	2 years	3 years
Personal effects cover	£150	£250
Personal Injury/Accidental death	£1,000	up to £5,000
Temporary hire cover (cover up to)	£7 a day	£10 a day
Hospitalisation benefit (cover up to)	£7 a day	£10 a day
Dental cover	£150	£250
Pet cover	£150	£250
Manual wheelchair cover		✓
Any driver cover (including attendant control)		✓
Legal expenses		up to £25,000

For more information or to purchase cover call us on 01476 512190 or visit [markbatesltd.com](http://markbatesltd.com)

# Application Form

Please read the keyfacts document before filling out this application form.

## Policy Details

Cover Commencement Date .....

## Your Details

Title ..... First Name(s) .....

Surname .....

Address .....

Postcode ..... Date of Birth .....

Telephone ..... Mobile .....

Email .....

## Equipment Details

Make ..... Model .....

Serial Number ..... Purchase Price .....

Year of Manufacture ..... Date of Purchase .....

Classification 4pm  6mph  8mph  Status New  Used

## FREE Manual Wheelchair Cover valued up to £1,000

When you purchase plus insurance

Make ..... Model .....

Serial Number ..... Purchase Price .....



## Policy Options (please tick)

Insurance			
	1 Year	2 Years	3 Years
<b>Standard</b>	£79.80 <input type="checkbox"/>	£139.80 <input type="checkbox"/>	£199.80 <input type="checkbox"/>
<b>Plus</b>	£109.80 <input type="checkbox"/>	£189.80 <input type="checkbox"/>	£279.80 <input type="checkbox"/>

Warranty				
	1 Year	2 Years	3 Years	4 Years
<b>New</b>	£119.80 <input type="checkbox"/>	£199.80 <input type="checkbox"/>	£289.80 <input type="checkbox"/>	£389.80 <input type="checkbox"/>
<b>Used</b>	£135.80 <input type="checkbox"/>			

Please note: warranty policies for new equipment commence after the 12 month manufacturer's guarantee and policies for used equipment exclude cover for the first 90 days.

## Payment Options (please tick)

Cheque  Paid Dealer/Included  Visa  Mastercard  Maestro

Please make cheques payable to Mark Bates Ltd

Card Details

Valid From  /  Expiry Date  /  Issue Number

Security Code  (last three digits on the signature strip)

To pay via annual direct debit please call us on 01476 512190

## Declaration

I wish to insure my mobility equipment as detailed on this application form and agree to accept the insurer's normal form of policy for the type of insurance I have chosen. I confirm that I will look after my mobility equipment with utmost care at all times.

I agree that any information provided to the insurer regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to third parties, provided it will be processed by the insurer in compliance with the provisions of the Data Protection Act 1998.

Please sign to confirm you have read and understood the declaration.

Signature

Date

From time to time we may wish to contact you with reference to current or new products we have to offer. If you are not happy for us to contact you by either phone, post or e-mail please tick the box:



# Mark Bates Ltd

THE HOME OF PREMIER CARE

The full Premier Care mobility range

- ✓ Mobility Scooter and Powerchair Insurance
- ✓ Manual Wheelchair Insurance
- ✓ High Value Scooter and Powerchair Insurance
- ✓ In-Home Warranty

For further information or to purchase a policy please visit [markbatesltd.com](http://markbatesltd.com)

“They cared about getting things resolved for me extremely quickly.”



**Tel:** 01476 512190

**Fax:** 01476 591543

**Website:** [www.markbatesltd.com](http://www.markbatesltd.com)

**Email:** [enquiries@markbatesltd.com](mailto:enquiries@markbatesltd.com)

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