# Manual Wheelchair Insurance

Insurance includes 24/7 National Breakdown Recovery





## Why Mark Bates Ltd?

Our long established history in providing specialist insurance and warranty speaks for itself. We pride ourselves on our excellent customer care team who are on hand to help and support you.

The Premier Care insurance and warranty range provides not only essential cover for your equipment, but it also protects you against claims from third parties, which are ever increasing in today's society.

### Our promise to you!

Our experienced team of advisors are available to talk to you six days a week, answering any queries you may have. You can rest assured that all claims are dealt with personally by a dedicated team at our head office in Lincolnshire.



Mark Bates Managing Director "Thank you so much for all your help and support, you and all the staff that I have dealt with have given me outstanding customer service."

## **Insurance & Recovery**

We understand the importance of your wheelchair, so have designed our cover to provide the most comprehensive cover available, giving you total peace of mind.

"The person I spoke to ticked all of the boxes. It was so nice to speak to a person and not a machine."

## Our cover includes

### ✓ Public Liability (up to £2 million)

Protecting you if you have an accident causing injury to other people or their property.

#### ✓ 24/7 National Breakdown Recovery (NEW) Our specialist team are available 24 hours a

day on a free phone number. One call will get both you and your equipment home if you are ever stranded.

#### Accidental Damage

Including damage by fire, storm and flood.

### Theft & Vandalism

Your chair will be repaired quickly or replaced.



# **Application Form**

Please read the keyfacts document before filling out this application form.

## **Policy Details**

Cover Commencement Date	9

## **Your Details**

Title	First Name(s)
Surname	
Address	
Postcode	Date of Birth
Telephone	Mobile
Email	

## **Product Information**

Make
Model
Serial Number
Purchase Price
Year of Manufacture
Date of Purchase
New Used

### Policy Options (please tick)

Insurance			
Wheelchair Value	1 Year	2 Years	3 Years
Up to £1,000	£25	£47	£67
£1,001 - £3,000	£38	£74	£109
£3,001 - £5,000	£56	£110	£162
£5,001 - £7,500	£78	£144	£208
£7,501 - £10,000	£102	£190	£270

### Payment Options (please tick)

Cheque Paid Dealer/Included Visa Mastercard Maestro			
Please make cheques payable to Mark Bates Ltd			
Card Details			
Valid From / Expiry Date / Issue Number			
Security Code (last three digits on the signature strip)			

To pay via annual direct debit please call us on 01476 512190

### **Declaration**

I wish to insure my mobility equipment as detailed on this application form and agree to accept the insurer's normal form of policy for the type of insurance I have chosen. I confirm that I will look after my mobility equipment with utmost care at all times.

I agree that any information provided to the insurer regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to third parties, provided it will be processed by the insurer in compliance with the provisions of the Data Protection Act 1998.

Please sign to confirm you have read and understood the declaration.

Signature

Date

From time to time we may wish to contact you with reference to current or new products we have to offer. If you are not happy for us to contact you by either phone, post or e-mail please tick the box:



The full Premier Care mobility range

- ✓ Mobility Scooter and Powerchair Insurance
- ✓ Manual Wheelchair Insurance
- ✓ High Value Scooter and Powerchair Insurance
- ✓ In-Home Warranty

For further information or to purchase a policy please visit **markbatesltd.com** 

"They cared about getting things resolved for me extremely quickly."



### Tel: 01476 512190 Fax: 01476 591543

Website: www.markbatesltd.com

Email: enquiries@markbatesltd.com

Address: Mark Bates Ltd, Premier House Londonthorpe Road, Grantham, Lincs, NG31 9SN

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