



**Mark Bates Ltd**  
THE HOME OF PREMIER CARE



Includes  
24/7 National  
Breakdown  
Recovery

**High Value Scooter  
& Powerchair**  
Insurance & Warranty

Our customers love us

 **TRUSTPILOT**





Premier  
Care Insurance  
protects you,  
your equipment  
and those  
around you

# Insurance for equipment valued from £5,001 - £30,000

Even the most careful of drivers can fall victim to circumstances out of their control. Our mobility insurance policies are specifically designed to give you peace of mind and keep you mobile.

## Our cover includes

“Outstanding customer service, very professional and efficient; brilliant company. I would not hesitate for one second to recommend Mark Bates”



### ✓ Public Liability (up to £2 million)

Protecting you from compensation claims if you have an accident causing injury to other people or their property.

### ✓ 24/7 National Breakdown Recovery

Our specialist team are available 24 hours a day on a free phone number. One call will get both you and your equipment home if you are ever stranded.

### ✓ Accidental Damage

Including damage by fire, storm and flood.

### ✓ Theft & Vandalism

Your vehicle will be repaired quickly or replaced.

### ✓ 90 Day Worldwide Cover including Baggage Handling

Feel safe abroad with cover for your equipment while you are away on holiday.

For more information or to purchase cover call us on **01476 512190** or visit **[markbatesltd.com](http://markbatesltd.com)**

# Why Mark Bates Ltd?

Our long established history providing specialist insurance and warranty speaks for itself. We pride ourselves on our excellent customer care team who are on hand to help and support you.



## Manage your policies online

Go paperless, download your schedule, policy wording, buy and renew online at the click of a button.



## Exclusive online rewards

As a thank you for being a Mark Bates Ltd customer, you also get exclusive access to our rewards scheme. Take your pick from exciting offers and giveaways from us and other brands you love.



## No excess

We don't require any contribution to a claim where other insurance policies might.



## Dedicated claims team

If you need to claim our specialist in-house UK based advisors will ensure your claim is handled quickly.

“Absolutely brilliant, needed insurance asap within minutes they had me covered...”



✓ TRUSTPILOT



# High Value Warranty

If you need repairs to your vehicle after your manufacturer's warranty has expired you could be left with some expensive bills. Our market leading warranties for vehicles valued over £5,000 are designed to ensure you're mobile again as soon as possible.

"Very helpful and easy to talk to. Many thanks."

★★★★★  
TRUSTPILOT

## Our cover includes

- ✓ Mechanical and Electrical Breakdown
- ✓ The full cost of Parts, Callout and Labour





# Insurance Including 24/7 Breakdown Recovery

We are passionate about keeping the elderly and disabled mobile, so have designed our Premier Care range of policies to do just that. We fully appreciate the importance of helping you quickly and efficiently, getting you mobile again as soon as possible.

	Policy Benefits
Personal liability	£2 Million
24/7 National breakdown recovery	✓
Accidental damage, fire, storm and flood	✓
Theft and Vandalism	✓
90 days worldwide cover	✓
Legal expenses	✓
No claims bonus	✓
Loss of keys	✓
New for old replacement	3 years
Personal effects cover	£250
Personal injury / Accidental death	£1,000
Temporary hire cover (cover up to)	£10 a day
Hospitalisation benefit (cover up to)	£10 a day
Dental cover	£250
Pet cover	£250

For more information or to purchase cover call us on **01476 512190** or visit **markbatesltd.com**



# Mark Bates Ltd

THE HOME OF PREMIER CARE

The Premier Care range includes

- ✓ **Mobility Scooter and Powerchair Insurance**
- ✓ **Manual Wheelchair Insurance**
- ✓ **In-Home Warranty**
- ✓ **Home Insurance**
- ✓ **Travel Insurance**
- ✓ **Home Employment Insurance**
- ✓ **Personal Care Assistant Insurance**

For further information or to purchase a policy please visit [markbatesltd.com](http://markbatesltd.com)

t: 01476 512190      f: 01476 591543

e: [enquiries@markbatesltd.com](mailto:enquiries@markbatesltd.com)

Mark Bates Ltd, Premier House, Londonthorpe Road, Grantham, Lincs. NG31 9SN

Premier Care is a trading name of Mark Bates Ltd who are registered in England No: 2946288 and authorised and regulated by the Financial Conduct Authority, registered no: 308390.



## Policy Options (please tick)

Insurance	1 Year	2 Years	3 Years
£5,001 - £7,500	£181 <input type="checkbox"/>	£341 <input type="checkbox"/>	£496 <input type="checkbox"/>
£7,501 - £10,000	£227 <input type="checkbox"/>	£423 <input type="checkbox"/>	£600 <input type="checkbox"/>
£10,001 - £15,000	£310 <input type="checkbox"/>	£590 <input type="checkbox"/>	£847 <input type="checkbox"/>
£15,001 - £20,000	£424 <input type="checkbox"/>	£795 <input type="checkbox"/>	£1,160 <input type="checkbox"/>
£20,001 - £25,000	£570 <input type="checkbox"/>	£1,085 <input type="checkbox"/>	£1,550 <input type="checkbox"/>
£25,001 - £30,000	Please contact us for a quote		
Warranty	1 Year	2 Years	1 Year Used
£5,001 - £7,500	£353 <input type="checkbox"/>	£643 <input type="checkbox"/>	£385 <input type="checkbox"/>
£7,501 - £10,000	£435 <input type="checkbox"/>	£818 <input type="checkbox"/>	£497 <input type="checkbox"/>
£10,001 - £15,000	£538 <input type="checkbox"/>	£1,005 <input type="checkbox"/>	£621 <input type="checkbox"/>
£15,001 - £20,000	£647 <input type="checkbox"/>	£1,262 <input type="checkbox"/>	£745 <input type="checkbox"/>
£20,001 - £25,000	£750 <input type="checkbox"/>	£1,530 <input type="checkbox"/>	£890 <input type="checkbox"/>
£25,001 - £30,000	Please contact us for a quote		

Please note: Warranty policies for new equipment commence after the 12 month manufacturer's guarantee and policies for used equipment exclude cover for the first 90 days.

## Declaration

I wish to insure my mobility equipment as detailed on this application and agree to accept the insurer's normal form of policy for the type of insurance I have chosen.

I confirm that I will look after my mobility equipment with utmost care at all times.

I agree that any information provided to Mark Bates Ltd regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to third parties, provided it will be processed in compliance with the provisions of the General Data Protection Regulation and Privacy Policy which is available on request.

From time to time Mark Bates Ltd may wish to contact you with reference to current or new products we have to offer. If you are happy for us to contact you by the following methods please tick the appropriate boxes:

Phone  E-mail  Post

I confirm that I am in receipt of an Insurance Product Information Document pertaining to the cover for my mobility product.

Please confirm whether your policy selection was recommended to you:

Yes  No

If details have been provided for an authorised named person, I agree, with signified consent, they have authority to deal and act upon this insurance policy on my behalf, in full, until such a time it is revoked by myself in writing.

**Please sign to confirm you have read and understood the declaration.**

Signature

Date

If you are unable to sign please ensure application is signed by your authorised named person.

# Application Form

Please read the Insurance Product Information Document before filling in this application, terms and conditions apply.

**Cover Commencement Date**

## Your Details

Title ..... First Name(s) ..... Surname .....

Address .....

..... Postcode .....

Telephone ..... Mobile .....

Date of Birth ..... E-mail .....

If you have provided an e-mail address you will be able to view, download and manage your policy online through 'My Account'. If you would like to go paperless please tick the following box:

## Authorised Named Person (if necessary)

Title ..... First Name(s) ..... Surname .....

Address .....

..... Postcode .....

Telephone ..... Date of Birth .....

Tick here if you want to use this address for correspondence:

## Product Information

Make ..... Purchase Price .....

Model ..... Date of Manufacture .....

Serial Number ..... Date of Purchase .....

Classification 4mph  6mph  8mph  New  Used

## Payment Options (please tick) (Please make cheques payable to Mark Bates Ltd)

Cheque  Credit/Debit Card  Paid Dealer  FOC

Card Details

Valid From  /  Expiry Date  /  Issue Number

Security Code  (last three digits on the signature strip)

To pay via direct debit please call us on 01476 512190.