



Mark Bates Ltd

THE HOME OF PREMIER CARE

Accidental
Damage Cover
That Starts From
Day One!

In-Home
Warranty & Accidental
Damage Cover

Our customers love us

 **TRUSTPILOT**





Premier
Care In-Home
Warranty gives
you complete
peace of
mind

In-Home Warranty

Our customer's independence is vitally important to us and In-Home mobility aids are often a neglected area of cover. Due to your reliance on these aids we have designed our Premier Care range of In-Home warranty policies to meet your needs. Covering not just mechanical and electrical breakdown, our policies include accidental damage cover from day one.

“Outstanding customer service, very professional and efficient; brilliant company. I would not hesitate for one second to recommend Mark Bates”



Our cover includes

- ✓ **Mechanical and Electrical Breakdown**
No large repair bill if your product goes wrong.
- ✓ **Accidental Damage**
Protecting your equipment from day one against user error and incidents out of your control.
- ✓ **Parts, Callout and Labour**
We cover the full cost of repair.
- ✓ **No Excess**
We don't require any contribution to a claim where other insurance policies might.

For more information or to purchase cover call us on **01476 512190** or visit **markbatesltd.com**

Why Mark Bates Ltd?

Our long established history providing specialist insurance and warranty speaks for itself. We pride ourselves on our excellent customer care team who are on hand to help and support you.



Manage your policies online

Go paperless, download your schedule, policy wording, buy and renew online at the click of a button.



Exclusive online rewards

As a thank you for being a Mark Bates Ltd customer, you also get exclusive access to our rewards scheme. Take your pick from exciting offers and giveaways from us and other brands you love.



No claims discount

We will offer a discount on your in-home warranty renewal if you haven't made a claim.



Dedicated claims team

If you need to claim our specialist in-house UK based advisors will ensure your claim is handled quickly.

“Absolutely brilliant, needed insurance asap within minutes they had me covered...”



 TRUSTPILOT



In-Home Accidental Damage Cover

Our new accidental damage policy is designed to give you complete peace of mind. Providing your equipment with comprehensive cover against accidental damage whilst under manufacturer's warranty, meaning your equipment will be back in use as quickly as possible and avoiding any large repair bills.

"Very helpful
and easy to
talk to. Many
thanks."



Our cover includes

✓ Accidental Damage

You're covered from day one!

✓ Parts, Callout and Labour

Protection against expensive repairs so you are not left out of pocket.





Home Insurance

- ✓ 5 Star rated policy
- ✓ Pay monthly at no extra cost
- ✓ Lock in your premium today
- ✓ No excess on contents
- ✓ 3 year term available

**We will beat
any existing
renewal offer**



Offer applies to new customers aged 50 and over with a minimum of 3 years no claims. Qualifying terms and minimum premiums apply.

Scooter & Powerchair Insurance

- ✓ Public Liability (up to £5 million available)
- ✓ Accidental Damage
- ✓ 24/7 National Breakdown Recovery
- ✓ Theft & Vandalism
- ✓ Puncture Repair (with Plus cover)

**3 months
FREE
available**

For more information or to purchase cover call us on **01476 512190** or visit **markbatesltd.com**



Mark Bates Ltd

THE HOME OF PREMIER CARE

The Premier Care range includes

- ✓ **Mobility Scooter and Powerchair Insurance**
- ✓ **Manual Wheelchair Insurance**
- ✓ **In-Home Warranty**
- ✓ **Home Insurance**
- ✓ **Travel Insurance**
- ✓ **Home Employment Insurance**
- ✓ **Personal Care Assistant Insurance**

For further information or to purchase a policy
please visit markbatesltd.com

t: 01476 512190 f: 01476 591543

e: enquiries@markbatesltd.com

Mark Bates Ltd, Premier House, Londonthorpe Road, Grantham, Lincs. NG31 9SN

Premier Care is a trading name of Mark Bates Ltd who are registered in England No: 2946288 and authorised and regulated by the Financial Conduct Authority, registered no: 308390.

Policy Options (please tick)

Chair, Bed, Hoist	1 Year	2 Years	3 Years	4 Years	1 Year Used
New	£100 <input type="checkbox"/>	£151 <input type="checkbox"/>	£213 <input type="checkbox"/>	£275 <input type="checkbox"/>	£110 <input type="checkbox"/>
Bathlift	1 Year	2 Years	3 Years	4 Years	1 Year Used
New	£63 <input type="checkbox"/>	£105 <input type="checkbox"/>	£146 <input type="checkbox"/>	£187 <input type="checkbox"/>	£84 <input type="checkbox"/>
Straight Stairlift	1 Year	2 Years			1 Year Used
New	£169 <input type="checkbox"/>	£269 <input type="checkbox"/>			£181 <input type="checkbox"/>
Curved Stairlift	1 Year	2 Years			1 Year Used
New	£257 <input type="checkbox"/>	£379 <input type="checkbox"/>			£269 <input type="checkbox"/>

Please note: Warranty cover for new equipment commences after the 12 month manufacturer's guarantee. The accidental damage cover will begin immediately, providing protection through the manufacturer's guarantee and warranty period. Policies for used equipment exclude cover for the first 90 days.

Accidental Damage for Beds and Chairs

	1 Year	2 Years	3 Years	4 Years	5 Years
New	£50 <input type="checkbox"/>	£79 <input type="checkbox"/>	£104 <input type="checkbox"/>	£129 <input type="checkbox"/>	£154 <input type="checkbox"/>

Declaration

I wish to insure my mobility equipment as detailed on this application and agree to accept the insurer's normal form of policy for the type of insurance I have chosen.

I confirm that I will look after my mobility equipment with utmost care at all times.

I agree that any information provided to Mark Bates Ltd regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to third parties, provided it will be processed in compliance with the provisions of the General Data Protection Regulation and Privacy Policy which is available on request.

From time to time Mark Bates Ltd may wish to contact you with reference to current or new products we have to offer. If you are happy for us to contact you by the following methods please tick the appropriate boxes:

Phone E-mail Post

I confirm that I am in receipt of an Insurance Product Information Document pertaining to the cover for my mobility product.

Please confirm whether your policy selection was recommended to you:

Yes No

If details have been provided for an authorised named person, I agree, with signified consent, they have authority to deal and act upon this insurance policy on my behalf, in full, until such a time it is revoked by myself in writing.

Please sign to confirm you have read and understood the declaration.

Signature

Date

If you are unable to sign please ensure application is signed by your authorised named person.

Application Form

Please read the Insurance Product Information Document before filling in this application, terms and conditions apply.

Cover Commencement Date

Your Details

Title First Name(s) Surname

Address

..... Postcode

Telephone Mobile

Date of Birth E-mail

If you have provided an e-mail address you will be able to view, download and manage your policy online through 'My Account'. If you would like to go paperless please tick the following box:

Authorised Named Person (if necessary)

Title First Name(s) Surname

Address

..... Postcode

Telephone Date of Birth

Tick here if you want to use this address for correspondence:

Product Information

Make Purchase Price

Model Date of Manufacture

Serial Number Date of Purchase

Payment Options (please tick) (Please make cheques payable to Mark Bates Ltd)

Cheque Credit/Debit Card Paid Dealer FOC

Card Details

Valid From / Expiry Date / Issue Number

Security Code (last three digits on the signature strip)

To pay via direct debit please call us on 01476 512190.