



Mark Bates Ltd
THE HOME OF PREMIER CARE

Includes
24/7 National
Breakdown
Recovery

Manual Wheelchair Insurance

Our customers love us

 TRUSTPILOT





Insurance & Recovery

We understand the importance of your wheelchair, so have designed our cover to provide the most comprehensive policy available, giving you total peace of mind.

“Outstanding customer service, very professional and efficient; brilliant company. I would not hesitate for one second to recommend Mark Bates”



Our cover includes

- ✓ **Public Liability (up to £2 million)**
Protecting you if you have an accident causing injury to other people or their property.
- ✓ **24/7 National Breakdown Recovery**
Our specialist team are available 24 hours a day on a free phone number. One call will get both you and your equipment home if you are ever stranded.
- ✓ **Accidental Damage**
Including damage by fire, storm and flood.
- ✓ **Theft & Vandalism**
Your vehicle will be repaired quickly or replaced.
- ✓ **90 Day Worldwide Cover including Baggage Handling**
Feel safe abroad with cover for your equipment while you are away on holiday.

For more information or to purchase cover call us on **01476 512190** or visit **markbatesltd.com**

Why Mark Bates Ltd?

Our long established history providing specialist insurance and warranty speaks for itself. We pride ourselves on our excellent customer care team who are on hand to help and support you.



Manage your policies online

Go paperless, download your schedule, policy wording, buy and renew online at the click of a button.



Exclusive online rewards

As a thank you for being a Mark Bates Ltd customer, you also get exclusive access to our rewards scheme. Take your pick from exciting offers and giveaways from us and other brands you love.



No excess

We don't require any contribution to a claim where other insurance policies might.



Dedicated claims team

If you need to claim our specialist in-house UK based advisors will ensure your claim is handled quickly.

“Absolutely brilliant, needed insurance asap within minutes they had me covered..”



 TRUSTPILOT



The most comprehensive cover available

We have specifically designed our manual wheelchair policy to not only protect you against potential claims but also ensuring you are never left stranded.

“Very helpful and easy to talk to. Many thanks.”



£2 million cover for Public Liability

Under current legislation liability lies with the user of the product, not the attendant. So in a world of no win no fee solicitors, advances in equipment technology and large compensation awards we want to make sure you are fully protected.

24/7 National Breakdown Recovery

Recognising the importance for our customers independence and safety, we are the only company that include 24/7 national breakdown recovery in every policy. If ever required we will ensure both you and your wheelchair are recovered back home as soon as possible.





Home Insurance

- ✓ 5 Star rated policy
- ✓ Pay monthly at no extra cost
- ✓ Lock in your premium today
- ✓ No excess on contents
- ✓ 3 year term available

We will beat
any existing
renewal offer

Offer applies to new customers aged 50 and over with a minimum of 3 years no claims. Qualifying terms and minimum premiums apply.



Scooter & Powerchair Insurance

- ✓ Public Liability (up to £5 million available)
- ✓ Accidental Damage
- ✓ 24/7 National Breakdown Recovery
- ✓ Theft & Vandalism
- ✓ Puncture Repair (with Plus cover)

3 months
FREE
available

For more information or to purchase cover call us
on **01476 512190** or visit **markbatesltd.com**



Mark Bates Ltd

THE HOME OF PREMIER CARE

The Premier Care range includes

- ✓ **Mobility Scooter and Powerchair Insurance**
- ✓ **Manual Wheelchair Insurance**
- ✓ **In-Home Warranty**
- ✓ **Home Insurance**
- ✓ **Travel Insurance**
- ✓ **Home Employment Insurance**
- ✓ **Personal Care Assistant Insurance**

For further information or to purchase a policy please visit markbatesltd.com

t: 01476 512190 f: 01476 591543

e: enquiries@markbatesltd.com

Mark Bates Ltd, Premier House, Londonthorpe Road, Grantham, Lincs. NG31 9SN

Premier Care is a trading name of Mark Bates Ltd who are registered in England No: 2946288 and authorised and regulated by the Financial Conduct Authority, registered no: 308390.

Policy Options (please tick)

Wheelchair Value	1 Year	2 Years	3 Years
Up to £1,000	£28 <input type="checkbox"/>	£52 <input type="checkbox"/>	£72 <input type="checkbox"/>
£1,001 - £3,000	£41 <input type="checkbox"/>	£79 <input type="checkbox"/>	£116 <input type="checkbox"/>
£3,001 - £5,000	£59 <input type="checkbox"/>	£115 <input type="checkbox"/>	£170 <input type="checkbox"/>
£5,001 - £7,500	£82 <input type="checkbox"/>	£150 <input type="checkbox"/>	£218 <input type="checkbox"/>
£7,501 - £10,000	£107 <input type="checkbox"/>	£197 <input type="checkbox"/>	£282 <input type="checkbox"/>

Payment Options (please tick) (Please make cheques payable to Mark Bates Ltd)

Cheque Credit/Debit Card Paid Dealer FOC

Card Details

Valid From / Expiry Date / Issue Number

Security Code (last three digits on the signature strip)

To pay via direct debit please call us on 01476 512190.

Declaration

I wish to insure my mobility equipment as detailed on this application and agree to accept the insurer's normal form of policy for the type of insurance I have chosen.

I confirm that I will look after my mobility equipment with utmost care at all times.

I agree that any information provided to Mark Bates Ltd regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to third parties, provided it will be processed in compliance with the provisions of the General Data Protection Regulation and Privacy Policy which is available on request.

Please sign to confirm you have read and understood the declaration.

Signature

Date

If you are unable to sign please ensure application is signed by your authorised named person.

I confirm that I am in receipt of an Insurance Product Information Document pertaining to the cover for my mobility product.

Please confirm whether your policy selection was recommended to you:

Yes No

If details have been provided for an authorised named person, I agree, with signified consent, they have authority to deal and act upon this insurance policy on my behalf, in full, until such a time it is revoked by myself in writing.

From time to time Mark Bates Ltd may wish to contact you with reference to current or new products we have to offer. If you are happy for us to contact you by the following methods please tick the appropriate boxes:

Phone E-mail Post

Application Form

Please read the Insurance Product Information Document before filling in this application, terms and conditions apply.

Cover Commencement Date

Your Details

Title First Name(s) Surname

Address

.....

Postcode Date of Birth

Telephone Mobile

E-mail

If you have provided an e-mail address you will be able to view, download and manage your policy online through 'My Account'. If you would like to go paperless please tick the following box:

Authorised Named Person (if necessary)

Title First Name(s) Surname

Address

.....

Postcode Telephone

E-mail

Tick here if you want to use this address for correspondence:

Product Information

Make Purchase Price

Model Date of Manufacture

Serial Number Date of Purchase

New Used

Additional Information

If you would like information about our other products please indicate below:

Mobility Scooter Insurance

Direct Payment Insurance

In-Home Warranty

Adapted Home Insurance