



Mark Bates Ltd
THE HOME OF PREMIER CARE



24/7 National
Breakdown
Recovery and **NEW**
Puncture Repair
Available

**Mobility Scooter
& Powerchair**
Insurance & Warranty

Our customers love us

 TRUSTPILOT





Premier
Care Insurance
protects you,
your equipment
and those
around you

Insurance & Recovery

Even the most careful of drivers can fall victim to circumstances out of their control. Our mobility insurance policies are specifically designed to give you peace of mind and keep you mobile.

“Outstanding customer service, very professional and efficient; brilliant company. I would not hesitate for one second to recommend Mark Bates”



Our cover includes

✓ Public Liability (up to £5 million available)

Protecting you from compensation claims if you have an accident causing injury to other people or their property.

✓ 24/7 National Breakdown Recovery

Our specialist team are available 24 hours a day on a free phone number. One call will get both you and your equipment home if you are ever stranded.

✓ Accidental Damage

Including damage by fire, storm and flood.

✓ Theft & Vandalism

Your vehicle will be repaired quickly or replaced.

✓ 90 Day Worldwide Cover including Baggage Handling

Feel safe abroad with cover for your equipment while you are away on holiday.

✓ Puncture Repair (with Plus cover)

If you have a puncture at home or when you are out and about.

For more information or to purchase cover call us on **01476 512190** or visit markbatesltd.com

Why Mark Bates Ltd?

Our long established history providing specialist insurance and warranty speaks for itself. We pride ourselves on our excellent customer care team who are on hand to help and support you.



Manage your policies online

Go paperless, download your schedule, policy wording, buy and renew online at the click of a button.



Exclusive online rewards

As a thank you for being a Mark Bates Ltd customer, you also get exclusive access to our rewards scheme. Take your pick from exciting offers and giveaways from us and other brands you love.



No excess

We don't require any contribution to a claim where other insurance policies might.



Dedicated claims team

If you need to claim our specialist in-house UK based advisors will ensure your claim is handled quickly.

“Absolutely brilliant, needed insurance asap within minutes they had me covered...”



✓ TRUSTPILOT



Premier Care Warranty

Premier Care also provides market leading warranties for new and used mobility scooters and powerchairs. If you need repairs to your vehicle after your manufacturer's warranty has expired you could be left with some expensive bills. Our market leading warranty for vehicles valued up to £5,000 is designed to ensure you are mobile again as soon as possible.

“Very helpful and easy to talk to. Many thanks.”

Our cover includes

- ✓ Mechanical and Electrical Breakdown
- ✓ The full cost of Parts, Callout and Labour



✓ TRUSTPILOT



A photograph of two men in a golf course setting. One man is seated on a blue mobility scooter, wearing a white shirt, blue pants, and a dark blue cap. The other man is standing next to him, wearing a dark blue polo shirt, light-colored trousers, and a brown tweed cap. They are both looking towards a body of water surrounded by lush green trees. A large green circular graphic is overlaid on the right side of the image, containing white text.

Specialist
cover for users
of mobility
scooters and
powerchairs

Insurance Comparison Chart

We are passionate about keeping the elderly and disabled mobile, so have designed our Premier Care range of policies to do just that. We fully appreciate the importance of helping you quickly and efficiently, getting you mobile again as soon as possible.

Our Plus Insurance comes with full breakdown recovery, meaning we will recover you home even if you suffer a puncture or battery failure.

	Standard	Plus
Personal liability	£2 Million	£5 Million
24/7 National breakdown recovery	Standard	Full
Accidental damage, fire, storm and flood	✓	✓
Theft and Vandalism	✓	✓
90 days worldwide cover	✓	✓
Baggage handling & In-flight cover	✓	✓
No claims bonus	✓	✓
Loss of keys	✓	✓
New for old replacement	2 years	3 years
Personal effects cover	£150	£300
Personal injury / Accidental death	£1,000	Up to £5,000
Temporary hire cover (cover up to)	£7 a day	£10 a day
Hospitalisation benefit (cover up to)	£7 a day	£15 a day
Dental cover	£150	£300
Pet cover	£150	£300
Any driver cover	✗	✓
Puncture cover	✗	✓
Manual wheelchair insurance	✗	✓
Legal expenses	✗	Up to £25,000

For more information or to purchase cover call us on **01476 512190** or visit markbatesltd.com



Mark Bates Ltd

THE HOME OF PREMIER CARE

The Premier Care range includes

- ✓ **Mobility Scooter and Powerchair Insurance**
- ✓ **Manual Wheelchair Insurance**
- ✓ **In-Home Warranty**
- ✓ **Home Insurance**
- ✓ **Travel Insurance**
- ✓ **Home Employment Insurance**
- ✓ **Personal Care Assistant Insurance**

For further information or to purchase a policy please visit markbatesltd.com

t: 01476 512190 f: 01476 591543

e: enquiries@markbatesltd.com

Mark Bates Ltd, Premier House, Londonthorpe Road, Grantham, Lincs. NG31 9SN

Premier Care is a trading name of Mark Bates Ltd who are registered in England No: 2946288 and authorised and regulated by the Financial Conduct Authority, registered no: 308390.

Policy Options (please tick)

Insurance	1 Year	2 Years	3 Years	
Standard	£86 <input type="checkbox"/>	£149 <input type="checkbox"/>	£209 <input type="checkbox"/>	
Plus	£119 <input type="checkbox"/>	£209 <input type="checkbox"/>	£299 <input type="checkbox"/>	
Warranty	1 Year	2 Years	3 Years	4 Years
New	£124 <input type="checkbox"/>	£208 <input type="checkbox"/>	£301 <input type="checkbox"/>	£404 <input type="checkbox"/>
Used	£141 <input type="checkbox"/>			

Please note: Warranty policies for new equipment commence after the 12 month manufacturer's guarantee and policies for used equipment exclude cover for the first 90 days.

Payment Options (please tick) (Please make cheques payable to Mark Bates Ltd)

Cheque Credit/Debit Card Paid Dealer FOC

Card Details

Valid From / Expiry Date / Issue Number

Security Code (last three digits on the signature strip)

To pay via direct debit please call us on 01476 512190.

Declaration

I wish to insure my mobility equipment as detailed on this application and agree to accept the insurer's normal form of policy for the type of insurance I have chosen.

I confirm that I will look after my mobility equipment with utmost care at all times.

I agree that any information provided to Mark Bates Ltd regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to third parties, provided it will be processed in compliance with the provisions of the General Data Protection Regulation and Privacy Policy which is available on request.

Please sign to confirm you have read and understood the declaration.

Signature

Date

If you are unable to sign please ensure application is signed by your authorised named person.

I confirm that I am in receipt of an Insurance Product Information Document pertaining to the cover for my mobility product.

Please confirm whether your policy selection was recommended to you:

Yes No

If details have been provided for an authorised named person, I agree, with signified consent, they have authority to deal and act upon this insurance policy on my behalf, in full, until such a time it is revoked by myself in writing.

From time to time Mark Bates Ltd may wish to contact you with reference to current or new products we have to offer. If you are happy for us to contact you by the following methods please tick the appropriate boxes:

Phone E-mail Post

Application Form

Please read the Insurance Product Information Document before filling in this application, terms and conditions apply.

Cover Commencement Date

Your Details

Title First Name(s) Surname

Address

.....

Postcode Date of Birth

Telephone Mobile

E-mail

If you have provided an e-mail address you will be able to view, download and manage your policy online through 'My Account'. If you would like to go paperless please tick the following box:

Authorised Named Person (if necessary)

Title First Name(s) Surname

Address

.....

Postcode Telephone

E-mail

Tick here if you want to use this address for correspondence:

Product Information

Make Purchase Price

Model Date of Manufacture

Serial Number Date of Purchase

Classification 4mph 6mph 8mph New Used

FREE Manual Wheelchair Insurance up to £1,000 (When you purchase Plus Insurance)

Make Model

Serial Number Purchase Price