

Manual Wheelchair Insurance

Insurance
includes
24/7 National
Breakdown
Recovery



Mark Bates Ltd
THE HOME OF PREMIER CARE



Insurance & Recovery

We understand the importance of your wheelchair, so have designed our cover to provide the most comprehensive policy available, giving you total peace of mind.

“The person I spoke to ticked all of the boxes. It was so nice to speak to a person and not a machine.”

Our cover includes

- ✓ **Public Liability (up to £2 million)**
Protecting you if you have an accident causing injury to other people or their property.
- ✓ **24/7 National Breakdown Recovery (NEW)**
Our specialist team are available 24 hours a day on a free phone number. One call will get both you and your equipment home if you are ever stranded.
- ✓ **Accidental Damage**
Including damage by fire, storm and flood.
- ✓ **Theft & Vandalism**
Your chair will be repaired quickly or replaced.
- ✓ **90 Day Worldwide Cover *including baggage handling***
Feel safe abroad with cover for your equipment while you are away on holiday.



Why Mark Bates Ltd?

Our long established history in providing specialist insurance and warranty speaks for itself. We pride ourselves on our excellent customer care team who are on hand to help and support you.

The Premier Care insurance and warranty range provides not only essential cover for your equipment, but it also protects you against claims from third parties, which are ever increasing in today's society.

Our promise to you!

Our experienced team of advisors are available to talk to you six days a week, answering any queries you may have. You can rest assured that all claims are dealt with personally by a dedicated team at our head office in Lincolnshire.



Mark Bates
*Managing
Director*

“Thank you so much for all your help and support, you and all the staff that I have dealt with have given me outstanding customer service.”

The most comprehensive cover available

We have specifically designed our manual wheelchair policy to not only protect you against potential claims but also ensuring you are never left stranded.

£2 million cover for public liability

Under current legislation liability lies with the user of the product, not the attendant. So in a world of no win no fee solicitors, advances in equipment technology and large compensation awards we want to make sure you are fully protected.

“The staff have been nothing short of exemplary in dealing with my claims promptly and efficiently.”

24/7 national breakdown recovery

Recognising the importance for our customers independence and safety, we are the only company that include 24/7 national breakdown recovery in every policy.

If ever required we will ensure both you and your wheelchair are recovered back home as soon as possible.





Our promise to you

We are passionate about keeping you independent, so have designed our Premier Care range of policies to do just that. We fully appreciate the importance of helping you quickly and efficiently, getting you mobile again as soon as possible.

What makes us different?

✓ **Dedicated claims team**

If you need to claim our specialist in-house UK based advisors will ensure your claim is handled quickly.

✓ **Breakdown recovery included**

We include 24/7 national breakdown recovery as part of our mobility insurance.

✓ **Over 400 mobility engineers nationwide**

We're proud to partner with over 400 mobility engineers from all over the UK so you are never left stranded.

✓ **No automated phone lines**

It's the little things that make all the difference and we believe a person should answer your call, not a computer.

"They cared about getting things resolved for me extremely quickly."

For more information or to purchase cover call us on 01476 512190 or visit markbatesltd.com



Mark Bates Ltd

THE HOME OF PREMIER CARE

The full Premier Care mobility range

- ✓ Mobility Scooter and Powerchair Insurance
- ✓ Manual Wheelchair Insurance
- ✓ High Value Scooter and Powerchair Insurance
- ✓ In-Home Warranty

For further information or to purchase a policy please visit markbatesltd.com

“They cared about getting things resolved for me extremely quickly.”



Tel: 01476 512190

Fax: 01476 591543

Website: www.markbatesltd.com

Email: enquiries@markbatesltd.com

Address: Mark Bates Ltd, Premier House
Londonthorpe Road, Grantham, Lincs, NG31 9SN

Ver005_001 0116. Mark Bates Ltd t/a Premier Care is authorised and regulated by the Financial Conduct Authority. Registered No: 308390

Application Form

Please read the keyfacts document before filling out this application form.

Policy Details

Cover Commencement Date

Your Details

Title First Name(s)

Surname

Address

Postcode Date of Birth

Telephone Mobile

Email

Product Information

Make

Model

Serial Number

Purchase Price

Year of Manufacture

Date of Purchase

New ☐ Used ☐

Policy Options (please tick)

Insurance			
Wheelchair Value	1 Year	2 Years	3 Years
Up to £1,000	£28 <input type="checkbox"/>	£52 <input type="checkbox"/>	£72 <input type="checkbox"/>
£1,001 - £3,000	£41 <input type="checkbox"/>	£79 <input type="checkbox"/>	£116 <input type="checkbox"/>
£3,001 - £5,000	£59 <input type="checkbox"/>	£115 <input type="checkbox"/>	£170 <input type="checkbox"/>
£5,001 - £7,500	£82 <input type="checkbox"/>	£150 <input type="checkbox"/>	£218 <input type="checkbox"/>
£7,501 - £10,000	£107 <input type="checkbox"/>	£197 <input type="checkbox"/>	£282 <input type="checkbox"/>

Payment Options (please tick)

Cheque ☐ Credit/Debit Card ☐ Paid Dealer ☐ Included ☐

Please make cheques payable to Mark Bates Ltd

Card Details

Valid From / Expiry Date / Issue Number

Security Code (last three digits on the signature strip)

To pay via annual direct debit please call us on 01476 512190

Declaration

I wish to insure my mobility equipment as detailed on this application form and agree to accept the insurer's normal form of policy for the type of insurance I have chosen. I confirm that I will look after my mobility equipment with utmost care at all times.

I agree that any information provided to the insurer regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to third parties, provided it will be processed by the insurer in compliance with the provisions of the Data Protection Act 1998.

Please sign to confirm you have read and understood the declaration.

Signature

Date

From time to time we may wish to contact you with reference to current or new products we have to offer. If you are not happy for us to contact you by either phone, post or e-mail please tick the box: ☐