



Mark Bates Ltd

THE HOME OF PREMIER CARE



Specialist
insurance for
people directly
employing personal
assistants

Home Employment
Insurance

Our customers love us

 Trustpilot





Complete and
comprehensive
cover for those
employing in the
home

Home Employment Insurance

We work closely with customers, healthcare professionals and over 300 social care providers to protect people employing personal care assistants through the government's direct payments and personal budget schemes.

“Outstanding customer service, very professional and efficient; brilliant company. I would not hesitate for one second to recommend Mark Bates”



Our policies include

- ✓ **Employers' Liability up to £10 million**
Protection if your personal assistants sustain injuries or illness whilst working for you.
- ✓ **Public Liability up to £5 million**
Covering claims against you if you have accidentally damaged someone or their property.
- ✓ **Legal Expenses**
Cover for your legal expenses if you are taken to a tribunal by an employee.
- ✓ **Tribunal Costs**
Covering the cost of the sum awarded as a result of a tribunal.
- ✓ **Personal Accident (for you and your employee)**
Compensation if you or your employee have an accident where the employee is responsible.
- ✓ **Damage to Employers' Possessions**
Covers your financial loss following theft of your household contents or personal possessions.

For more information or to purchase cover call us on **01476 514478** or visit **markbatesltd.com**

Why Mark Bates Ltd?

Our long established history providing specialist insurance and excellent customer care speaks for itself. Working closely with healthcare professionals and over 300 social care providers, we continue to be one of the market leaders in the independent living sector, for carers, micro providers and those on direct payments, personal budgets or personal health budget schemes.



Manage your policies online

Go paperless, download your schedule, policy wording, buy and renew online at the click of a button.



Exclusive online rewards

As a thank you for being a Mark Bates Ltd customer, you also get exclusive access to our rewards scheme. Take your pick from exciting offers and giveaways from us and other brands you love.



No excess

We don't require any contribution to a claim where other insurance policies might.



Dedicated claims team

If you need to claim our specialist in-house UK based advisors will ensure your claim is handled quickly.

“Absolutely brilliant, needed insurance asap within minutes they had me covered...”

★ Trustpilot



Our promise to you

With over 20 years experience we offer a range of policies that have been designed to meet the specific needs of people who employ personal assistants or carers through the government's direct payments or other personal budget schemes.

“Very helpful and easy to talk to. Many thanks.”



Quality Customer Care

✓ FREE Legal & Employment Guides

When you take out Premier Care Home Employment insurance you can obtain essential guides absolutely FREE.

✓ 24hr Legal & Employment Helpline

With our insurance you get around the clock access to legal advice, template letters and contracts of employment.

✓ Flexible Cover Periods Available

We also provide insurance on a monthly and school term/non term basis. Call us for more information.

✓ Convenient Payment Options

Annual direct debit service to ensure continuous cover.





FREE e-learning,
budget calculator
and peer support
forums through
ILG membership

Celebrating over 10 years in Direct payments

Over the years Mark Bates Ltd have been proud to provide the most comprehensive cover at the best possible price. Our policies now include **video call** to aid employee disputes and access to the Independent Living Group membership; **FREE** to Deluxe policy holders.

Below is a summary of the benefits included in our Home Employment policy.

	Standard	Plus	Deluxe
Employers Liability	£10 Million	£10 Million	£10 Million
Public Liability	£5 Million	£5 Million	£5 Million
24hr Legal & Tax Advice Helpline	✓	✓	✓
24hr Employment Law Helpline	✓	✓	✓
24hr Domestic Emergency Helpline	✓	✓	✓
Indemnity to Principal	✓	✓	✓
Legal Expenses		✓	✓
Compensation Awards		✓	✓
Personal Accident		✓	✓
Redundancy		Up to £3,200	Up to £4,000
Notice Period		Up to £500	£500 per PA
Damage to Employers' Possessions		✓	✓
UK Holiday Cancellation/Loss or Damage			✓
ILG Membership (£50+ worth of benefits)	available at an extra cost		✓
Free E-learning & Budget Management Tool			✓
Peer Support Forums			✓



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THE HOME OF PREMIER CARE

The Premier Care range includes

- ✓ **Mobility Scooter and Powerchair Insurance**
- ✓ **Manual Wheelchair Insurance**
- ✓ **In-Home Warranty**
- ✓ **Home Insurance**
- ✓ **Travel Insurance**
- ✓ **Home Employment Insurance**
- ✓ **Personal Care Assistant Insurance**

For further information or to purchase a policy
please visit markbatesltd.com

t: 01476 514478 f: 01476 591543
e: he@markbatesltd.com

Mark Bates Ltd, Premier House, Londonthorpe Road, Grantham, Lincs. NG31 9SN

Premier Care is a trading name of Mark Bates Ltd who are registered in England No: 2946288 and authorised and regulated by the Financial Conduct Authority, registered no: 308390.

Policy Options (please tick)

Insurance	1 Year	2 Years	3 Years
Standard	£61 <input type="checkbox"/>		
Plus	£88 <input type="checkbox"/>		
Deluxe	£99 <input type="checkbox"/>	£179 <input type="checkbox"/>	£249 <input type="checkbox"/>

Payment Options (please tick) (Please make cheques payable to Mark Bates Ltd)

Cheque Credit/Debit Card Invoice Policy Holder Invoice Other
(please give details below)

Card Details

Valid From / Expiry Date / Issue Number

Security Code (last three digits on the signature strip)

To pay via annual direct debit please call us on 01476 514478.

Declaration

I have never had a proposal or renewal for insurance declined or had special terms imposed or suffered any claims in the last 5 years in respect of cover offered by this insurance.

I undertake to advise the insurer as soon as possible of any changes to the information provided in this application.

I agree that any information provided to Mark Bates Ltd regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to carefully selected third parties, provided it will be processed in compliance with the provisions of the General Data Protection Regulation and Privacy Policy which is available on request.

I confirm that I am in receipt of an Insurance Product Information Document pertaining to the cover.

Please tick the box if you are happy to allow a third party to contact our legal advice helpline on your behalf regarding advice or a claim.

Please tick this box if you want Mark Bates Ltd to send renewal information to your support organisation (where applicable).

Please sign to confirm you have read and understood the declaration.

Signature
Date

If you (the employer) are unable to sign please ensure it is signed by your nominee/legal representative.

From time to time Mark Bates Ltd may wish to contact you with reference to current or new products we have to offer. If you are happy for us to contact you by the following methods please tick the appropriate boxes:

All Media Phone Email Post

Application Form

Please read the Insurance Product Information Document before filling in this application, terms and conditions apply.

Cover Commencement Date

Employer's Details

Title First Name(s) Surname

Address

..... Postcode

Telephone Mobile

Date of Birth **Email***

**If you have provided an e-mail address you will be able to view, download and manage your policy online through 'My Account'. If you would like to go paperless please tick the following box:*

Person Receiving Care/Support

Title First Name(s) Surname

Address

..... Postcode

Telephone Date of Birth

Correspondence Address (if different from above)

Title First Name(s) Surname

Address

..... Postcode

Additional Person(s) Receiving Care/Support

No extra charge for family or partners receiving care/support in the same household.

Continue on separate sheet if necessary.

Have you heard about our other schemes?

We offer enhanced insurance for those with personal health budgets or where your carer/PA performs medical tasks. For further information on our other products please indicate below:

Deluxe Policy with Healthcare Personal Care Assistant Insurance

Mobility Equipment Insurance Adapted Home Insurance